

From: [REDACTED]
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: ANC17LA025 - Follow Up Questions
Date: Thursday, September 13, 2018 10:30:29

Mike Rawson
Director of Operations
Coastal Helicopters, Inc.
[REDACTED]

On Wed, Sep 12, 2018 at 7:08 AM, Hodges Michael <[REDACTED]> wrote:

Hi Mike and Joel,

Just have a few follow up question regarding ANC17LA025 please.

1. Does CH utilize any sort aviation training devices (ATD), flight training devices (FTD), or full flight simulators (FFS) for training pilots in areas such as flight operations in flat light conditions, flight operations in degraded visual meteorological conditions, inadvertent instrument meteorological conditions recovery, etc.? **Yes, we have moved away from the approved flight training device we used to train with to some training devices with better graphics to better simulate weather and reduced surface reference.**
2. Since the accident – has CH made any changes with regards to policies/procedures with the potential of passengers being stranded on the glacier/dog camp due to weather conditions that are not conducive for flight operations? I believe you guys mentioned previously that CH was researching about getting additional tents, sleeping bags, food, etc. in the event that situation occurs. **We have always had resources at our dog camps to accommodate guests in the event of a weather delay and thus alleviate any pressures to extract passengers unnecessarily. Since the accident we have reiterated this philosophy to everyone and have further bolstered our resources at Dog Camp.**
3. I see that CH conducts initial and recurrent crew resource management training with the pilots per the training manual. Does CH also conduct single-pilot resource management training for pilots, for both initial and recurrent purposes? **Crew Resource Management is really synonymous with Single-Pilot Resource Management in our training manual. The subjects covered are generally more associated with SRM than the traditional CRM training.**

Thanks again.

Mike

Mike J. Hodges

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“From tragedy we draw knowledge to improve the safety of us all.”

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